

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5289  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 22, 2020

Subject: N192271110 - Special Coverage  
Transmission Pulley Damage

Models: 2014 – 2015 Chevrolet Spark  
Equipped with Continuously Variable Automatic Transmission (RPO  
M4M)

To: All General Motors Dealers

General Motors is releasing Special Coverage N192271110 today. The total number of U.S. vehicles involved is approximately 67,696. Please see the attached bulletin for details.

**Customer Letter Mailing**

The customer letter mailing will begin on February 5, 2020.

**Global Warranty Management (GWM)**

The Applicable Warranties section on the Investigate Vehicle History (IVH) screen will be updated January 22, 2020. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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